



17 PORT & MARITIME REGIMENT

Royal Logistic Corps

McMullen Barracks Marchwood Southampton SO40 4ZG

Telephone Southampton (01703) 664438

Marchwood Military Ext 8438

Fax Marchwood Military Ext 8446

Southampton (01703) 664446



Mr J Cosmatos
Inchape Shipping Services
2 I. Kolleti str.
GR - 546 27
Thessaloniki
Greece

Your Reference

Our Reference 17/Ops/1230

Date 14 Jan 99

Dear John,

I am writing to thank you for your help during our visit to Salonica when we moved UK equipment to FYROM. I'm quite familiar with commercial working, which is unusual for a soldier, but of course my experience is mostly in Northern Europe and in an environment where English is the primary language, so I am very grateful that you were able to provide such excellent support services during our stay in Greece. I did try to learn some words of Greek but failed miserably.

Elizabeth, Kyriakos and Anasti have been absolutely first class throughout the whole business, being unphased by anything we threw at them - they were always calm, and collected and were always able to come up with answers to problems. We were all very impressed by your staff who were able to accept our invasion of your building without problem and cope with our comings and goings. As you know we had a lot to learn about the customs formalities, which were very new to us. It was very reassuring to know that when we needed your help you were ready and able to provide the information and did so in a most helpful way. Although we had some problems and delays with the train (it arrived in Skopje in 2 parts) we would most certainly do it again.

We were most comfortable in the office on the third floor, and are most grateful that you were able to let us use it. As we actually ended up taking over the whole of the top of the building we are very grateful that you were tolerant enough 'to grin and bear it'. Please pass on our thanks to the rest of your team, without them our job would have been much more difficult and certainly much more stressful. We will not forget your kindness and efficiency, delivered with a great sense of humour.

No doubt we will see you soon, when we come back for the return match.

Regards

Andy Teitge